

	Metric	Definition	Threshold	Monthly						Current Scoring		Forecast Out turn (FOT)
				Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	YTD	CQC Score	End of Year forecast 09/10
GB1	Completion of Safety Walkrounds.	Number undertaken - target minimum of 4 undertaken.per month	4 or more / month	1	0	2	0	0	7	10		2 / month
GB2	Hospital Standardised Mortality Ratio (HSMR) for ORH	Relative Risk equals 100, Trusts scoring less than 100 are statistically better than average	less than 100	88	95	83	not available	not available	not available			
GB3	Hospital Mortality Ratio (HMR) for ORH	Relative Risk equals 100, Trusts scoring less than 100 are statistically better than average	less than 100	86	91	88	not available	not available	not available			
GB4	Monitor RIDDOR Reports for injury's requiring over 3 days off work.	Trust to be less than the annual benchmark HSE National figure of 4.9 RIDDOR reports per 1000 staff.	less than 49 / year	9	2	4	2	2	not available	19		46 / year
GB5	Monitor RIDDOR Reports resulting in major Injuries.	Trust to be less than annual benchmark HSE National figure of 0.7 RIDDOR reports per 1000 staff.	less 7 / year	1	2	0	0	0	not available	3		7 / year
GB6	Monitor staff accidents resulting in harm.	Number of staff (inc contractor and visitors) accidents resulting in harm. Monitor against annual 08/09 figure of 766.	less than 64 / month	87	78	74	81	66	not available	386		77 / month
GB7	Monitor slips, trips & falls (on same level) for staff resulting in harm.	Number of staff (inc contractors and visitors) Slip, Trips and Falls resulting in harm. Monitor against annual 08/09 figure of 103.	less than 9 / month	16	12	8	8	3	not available	45		9 / month
GB8	Reduce serious patient falls.	Reduce the number of all falls (by 10% on 08/09 adverse events) that were classified as major or catastrophic (graded red or orange) as defined by the PCT contract.	less than 46 / year	3	3	4	4	3	not available	17		41 / year
GB9	Monitor the number of Serious Untoward Incidents completed in 45 working days.	Number of SUI's completed in this month as a percentage of the SUI's due to be completed in this month. Target 100% of SUI's completed in 45 working days.	100% in 45 working days	100%	100%	100%	100%	100%	100%	100%		100%
GB10	Monitor the number of Serious Untoward Incidents occurring.	Monitor the number of SUI incidents called in this month against the 08/89 annual total.	less than 46 / year	6	7	8	5	5	2	33		66
GB11	Monitor quarterly reporting of controlled drug adverse events to the Local Intelligence Network.	Target is 100% reports submitted .	100% (quarterly)	100%	100%	100%	100%	100%	100%	100%		100%
GB12	Monitor the number of incidents regarding controlled drugs.	Monitor number of incidents of CD and drugs open to abuse (inc losses) against monthly average for Jan - Mar 2009.	less than 24 / month	24	19	19	20	16	14	112		19 / month
GB13	Monitor the number of serious medications incidents.	Monitor the serious (graded red or orange) medication incidents against the monthly average for 08/09.	6 / month	6	3	9	5	2	not available	25		5 / month
GB14	Monitor the number of formal complaints received.	Monitor the number of formal complaints received against the 08/09 monthly average.	42	52	41	57	65	59	50	324		54 / month
GB15	Monitor time taken to acknowledge formal complaints.	Target is 95% formal complaints acknowledged in 3 working days.	95%	100%	100%	96%	97%	100%	96%	98%		98%
GB16	Monitor time taken to respond to formal complaints.	Target is 95% formal complaints responded to in 25 working days.	95%	95%	100%	100%	100%	100%	96%	99%		99%

Governance Board - Quality Scorecard - 2009/10

Health and Safety Indicators

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				Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	YTD	CQC Score	End of Year forecast 09/10
H&S1	Monitor manual handling and mechanical handling adverse incidents causing Musculo Skeletal Disorders in staff	Number of handling events (cause 330 & 350) resulting in MSD injury to staff (inc contractors and visitors) Monitor against annual 08/09 figure of 172.	less than 14 / month	23	11	16	14	15	not available	50		17 / month
H&S2	Monitor physical assaults on staff that resulted in harm .	Number of PA (cause 570 & 580) on staff (inc contractors and visitors) resulting in harm. Monitor against annual 08/09 figure of 108	less than 5 / month	3	11	3	4	5	not available	17		6 / month
H&S3	Reduce occupational dermatitis.	Reduce to a target of less than 6 per month (36 year) the number of Occupational Health confirmed OD's. Target set by OH Physician.	Less than 6 / month	4	6	3	6	1	4	24		4 / month